

## PERSONAL DATA PROTECTION AND PROCESSING POLICY

### I. PURPOSE OF THIS POLICY

The purpose of this Policy is to inform how Latamsustainable Travel LST S.A.C. protects and processes the personal data of clients, passengers, suppliers, tour operators, travel agencies and employees, from the moment such data is collected through the various physical and digital channels, for the purposes duly communicated by the Company.

### II. GENERAL INFORMATION

Latamsustainable Travel LST S.A.C. is a company belonging to the Expertia Travel Group and operates under the brands Tropic, Galapagos Guardians, Amazon Guardians, among others (for the purposes of this Policy, such company shall be referred to as "Tropic"). Tropic's mission is to provide tourism services at both national and international levels, including the sale of individual and group airline tickets, as well as the commercialization, operation and promotion of tourism programs, among other services. For this purpose, information is collected, used, managed, transferred, stored and processed, which may be associated with information belonging to natural persons in the course of its activities. Such information may include, for example, names, identity documents, telephone numbers, email addresses, country of residence, among others, through various physical and digital formats and channels.

In accordance with Peruvian Law No. 29733 – Personal Data Protection Law – and its Regulations approved by Supreme Decree No. 016-2024-JUS, Tropic is committed to implementing information security measures based on international best practices, with due regard to the confidentiality, integrity and availability of the personal data provided.

### III. DEFINITIONS

- **Data Controller:** The natural or legal person that, independently or jointly with others, determines the purposes and means of processing personal data. Tropic acts as the Data Controller of the personal data collected through its various collection channels and provided by its users, as well as by the companies within its organization.
- **Personal Data:** Any information relating to an identified or identifiable natural person (the "Data Subject"), including, but not limited to, name, identification document number, passport details, location data, or one or more elements specific to a person's physical, physiological, genetic, mental, economic, cultural or social identity.
- **Sensitive Personal Data:** Personal data relating to biometric information that may uniquely identify a Data Subject, data concerning racial or ethnic origin, financial information, political opinions, religious, philosophical or moral beliefs, trade union membership, health information, or a person's sex life.

- **Processing:** Any operation or set of operations performed on personal data, whether or not by automated means, including collection, recording, organization, modification, consultation, use, dissemination or any other form of enabling access, cross-referencing or interconnection, limitation, erasure, or destruction of personal data.
- **Right of Access:** The right of the Data Subject to obtain confirmation as to whether Tropic processes their personal data.
- **Right of Rectification:** The right of the Data Subject to request the update and/or correction their personal data.
- **Right to Object:** The right of the Data Subject to object, at any time, to the processing of their personal data by Tropic.
- **Right to Erasure** ("Right to be Forgotten"): The right of the Data Subject to request the deletion or removal of their personal data from any document, file, database or system where such information is stored or processed.

#### **IV. CONSENT AND LEGAL BASIS FOR PROCESSING**

Tropic processes users' personal data:

- (i) When users expressly provide their consent for the processing of their personal data for the purposes detailed in this document; and/or
- (ii) When processing is necessary for the preparation, execution and/or performance of a contract for the provision of services and products to which the user is a party, for compliance with legal obligations applicable to Tropic, or when the information has been previously anonymized or de-identified.

#### **V. PERSONAL DATA SUBJECT TO PROCESSING AND SCOPE**

This Policy applies to the personal data of clients, passengers, suppliers, tour operators, travel agencies and employees, provided by them freely, voluntarily and knowingly. The information collected and stored includes basic data entered through registration forms, contact forms or similar means, such as name, national identity document, passport, gender, age, telephone number, email address, country of residence, among others, collected through the various channels necessary for the provision of Tropic's tourism services. In any case, users will be able to identify which data is essential for the proper provision of the service and which data is optional before submitting their personal data.

The user shall be solely responsible for the truthfulness and accuracy of the data provided. Only individuals over eighteen (18) years of age and/or those with sufficient legal capacity may act as users. Likewise, the user shall be solely responsible for any third-party data provided and for ensuring that such third parties have been informed of this Privacy Policy

and that their express consent has been obtained.

## VI. GOVERNING PRINCIPLES

Tropic shall observe the following principles in the processing of personal data:

- a. **Legality Principle:** The processing of personal data, in accordance with Law No. 29733, is a regulated activity and must comply with the provisions established by the applicable personal data regulations of each country. The collection of personal data through fraudulent, unfair or unlawful means is prohibited.
- b. **Consent Principle:** In accordance with the Consent Principle, the processing of personal data is lawful when the Data Subject has provided their free, prior, express, informed and unequivocal consent. Forms of consent that are not expressed directly are not permitted, including those that require consent to be presumed or inferred from a will that has not been expressly stated. Even where consent is included within other declarations, it must be expressed clearly and explicitly.
- c. **Purpose Limitation Principle:** In accordance with the Purpose Limitation Principle, a purpose shall be deemed determined when it has been clearly expressed, leaves no room for confusion, and objectively specifies the purpose of the personal data processing. In the case of personal data databases containing sensitive personal data, their creation may only be justified if the purpose is not only legitimate, but also specific and consistent with the activities or purposes expressly established by the owner of the personal data database. Professionals involved in the processing of personal data, in addition to being bound by the purpose of their services, shall be subject to professional confidentiality obligations.
- d. **Quality Principle:** Personal data subject to processing must be truthful, accurate and, where possible, kept up to date, as well as necessary, relevant and appropriate in relation to the purpose for which they were collected. Such data must be retained in a manner that guarantees their security and only for as long as necessary to fulfill the purpose of the processing.
- e. **Proportionality Principle:** Any processing of personal data must be adequate, relevant and not excessive in relation to the purpose for which the data was collected.
- f. **Security Principle:** The owner of the personal data database and the data processor must adopt the technical, organizational and legal measures necessary to ensure the security of personal data. Security measures must be appropriate and proportionate to the processing activities carried out and to the category of personal data involved.
- g. **Right to Remedy Principle:** Every Data Subject must have access to the administrative or judicial mechanisms necessary to assert and enforce their rights whenever such rights are affected by the processing of their personal data.

- h. **Adequate Level of Protection Principle:** In the case of cross-border flows of personal data, an adequate level of protection must be guaranteed for the personal data being processed, or at least a level of protection equivalent to that provided by the Law or by internationally recognized standards in this field.
- i. **Transparency Principle:** Tropic is committed to protecting the privacy of its clients and, in compliance with applicable law, adopts measures to ensure the adequate protection of personal data, while ensuring that all information relating to the processing of personal data is clear, accessible and available to Data Subjects.
- j. **Proactive accountability Principle:** Tropic adopts proactive practices in the management of personal data, including the implementation of processing records, periodic risk assessments and internal training programs, thereby ensuring the protection of personal data and respect for the rights of Data Subjects.

## VII. PURPOSES OF PERSONAL DATA PROCESSING

Tropic will use the personal data provided by users for the following purposes:

Passengers and Travel Agencies (the information will be stored in the personal data database named "CLIENTS", registration No. PJ-2026-2822):

The information collected by Tropic includes name, identification document, Tax Identification Number (RUC), telephone number and email address.

### **Strictly Necessary Purposes:**

- To fulfill the provision of contracted tourism services: booking and reservation of flights, travel packages, hotel accommodations and itinerary planning, together with car rental services, travel insurance and other related services.
- To contact clients (individuals, companies and travel agencies) before and during the provision of the contracted tourism services in order to respond to inquiries, requests and support needs.
- To provide information relating to the nature of the service and/or mandatory requirements applicable during the provision of the purchased tourism service or travel package, including contractual terms and conditions and other internal company policies where applicable.

### **Optional Additional Purposes, Subject to Prior Consent::**

- To send digital advertising regarding promotions, special offers and tourism packages.
- To analyze and identify clients' expectations and preferences.

Tour Operators and Suppliers (the information will be stored in the personal data database named "SUPPLIERS", registration No. PJ-2026-2821):

The information collected by Tropic includes name, identification document, Tax Identification

Number (RUC), telephone number, residential address, email address, banking information and signature.

**Strictly Necessary Purposes:**

- To manage commercial relationships and process payments for the requested tourism services and products.
- To contact suppliers and tour operators regarding the provision of contracted services and products.

Complaints and Claims (the information will be stored in the personal data database named "COMPLAINTS BOOK", registration No. PJ-2026-2825):

The information collected by Tropic includes full name, identification document, email address, telephone number, residential address and signature.

**Strictly Necessary Purposes:**

- To process and respond to complaints and claims submitted by individuals against Tropic.
- To comply with applicable legal obligations.

**VIII. CONSEQUENCES OF FAILING TO PROVIDE REQUIRED DATA OR REFUSING TO DO SO**

At Tropic, we only collect the personal data necessary to fulfill the purposes established in this Policy, while respecting the rights of Data Subjects, including the rights of access, rectification, erasure and objection, in accordance with Peruvian Law No. 29733 – Personal Data Protection Law.

Failure to provide personal data may result in the following consequences:

- a) **Inability to provide contracted services:** Certain personal data is essential for the planning and management of tourism services such as flight reservations, hotel bookings and travel packages. Failure to provide such information may prevent Tropic from fulfilling its contractual obligations.
- b) **Limitations in service and support:** Without the necessary information, Tropic may be unable to effectively respond to inquiries, specific requests or itinerary modifications.

We reaffirm our commitment to the security and confidentiality of the personal data provided and guarantee that such information will be processed exclusively for the purposes authorized by the Data Subjects.

**IX. GUIDELINES FOR THE PROCESSING OF PERSONAL DATA**

As part of its personal data processing activities, Tropic shall be governed, among others, by the following guidelines:

- **COLLECTION:** Tropic requests the consent of Data Subjects for the processing of their personal data whenever required, in accordance with the formalities and safeguards established by the Law and its Regulations. Prior to obtaining such

consent, Data Subjects shall be informed of all matters required under applicable law.

- **REGISTRATION:** Personal data obtained by Tropic for processing purposes is incorporated into personal data databases. These databases are duly registered with the National Registry for Personal Data Protection.
- **STORAGE:** Personal data obtained by Tropic is stored in physical and/or electronic formats. In both cases, Tropic has implemented protection mechanisms in accordance with the requirements established by the Law and its Regulations.
- **DATA USE POLICIES:** Personal data shall be used exclusively for the purposes authorized/consented to by the Data Subjects. Where consent is not required under the Law and its Regulations, Tropic shall process personal data in accordance with the applicable legal provisions (for example, where the use of personal data is necessary for the performance of a contractual relationship to which the Data Subject is a party).
- **ACCESS POLICIES:** Access to personal data is restricted, only authorized employees may access such information, in accordance with Tropic's Information Security Policy.
- **OPERATIONAL PROCEDURES:** Personal data processing, in all its forms, is subject to compliance with applicable personal data protection requirements and the operational procedures established by Tropic. Such procedures may be updated from time to time as required by legal framework and/or changes in internal processes.
- **TRANSFERS:** Personal data transfers shall be carried out whenever authorized by the Data Subjects or when permitted by law without the need for consent.
- **CROSS-BORDER DATA TRANSFERS:** Tropic informs Data Subjects that, although its digital operations are conducted in Peru and Ecuador, the servers used to store personal data are located in the United States of America. In accordance with the Law and its Regulations, Tropic guarantees the implementation of appropriate technical, legal and organizational safeguards to protect the transferred information. Prior to interacting with users, Tropic notifies them that their personal data may be subject to cross-border transfers, which are carried out through appropriate mechanisms designed to ensure compliance with the safeguards established under the Law and its Regulations. Likewise, Tropic has reported the National Personal Data Protection Authority of the existence of such cross-border transfers, in accordance with the procedures established for this purpose.
- **PROCESSING BY THIRD PARTIES:** Tropic may contract third parties to perform one or more personal data processing activities, provided that such processing is carried out in compliance with applicable personal data protection regulations.

## **X. RESPONSIBILITIES OF DATA PROCESSORS**

Without prejudice to any additional obligations established under the Law or other regulations governing their activities, Data Processors shall:

- Ensure that Data Subjects are able to fully and effectively exercise their habeas data rights at all times.
- Maintain appropriate security measures to preserve information and prevent its alteration, loss, unauthorized access, consultation, use or fraudulent processing.
- Update, rectify or delete personal data in a timely manner, in accordance with the provisions of the Law.
- Incorporate updates provided by Data Controllers within five (5) business days of receipt.
- Address and manage requests, inquiries and complaints submitted by Data Subjects in accordance with the procedures established by the Law.
- Adopt internal policies and procedures designed to ensure compliance with the Law, particularly with respect to the handling of Data Subject inquiries and complaints.
- Refrain from disclosing information that is subject to a dispute raised by the Data Subject and whose processing has been restricted by order of the National Personal Data Protection Authority.
- Grant access to information only to individuals authorized to access it.
- Inform the National Personal Data Protection Authority whenever breaches of security policies occur and risks arise in the management of Data Subjects' information.
- Comply with the instructions and requirements issued by the National Personal Data Protection Authority.
- Safeguard the security of databases containing personal data.
- Maintain the confidentiality of personal data and its processing.

## **XI. PERSONAL DATA DATABASES**

Tropic designates the individuals responsible for the management of its personal data databases, who are entrusted with overseeing decisions related to the creation, modification

and/or deletion of such databases, as applicable.

The management of each personal data database includes responsibility for information relating to, among others, the following matters:

- Name of the database;
  - Physical and/or logical location of the database;
- Identification of the Data Processors;
- Personal data subject to processing contained in each database;
- The purpose or purposes for which the database is maintained;
- Intended uses declared by users;
- Sources from which personal data is obtained (private and/or public);
- Applicable protection measures;
- Recipients of data transfers, where applicable; and
- Any other aspects considered relevant or appropriate.

Personal data databases, together with any updates made to them, are registered with the National Registry for Personal Data Protection.

Where personal data has not yet been incorporated into a personal data database because it is undergoing review, processing or a similar procedure, whether before or after filing, the individual responsible for such process shall be responsible for safeguarding the information and preventing unauthorized third parties from accessing it at any time.

Both physical and electronic records are protected through appropriate security measures.

## **XII. RECIPIENTS OF THE INFORMATION**

To fulfill the necessary and/or optional purposes described above, Tropic may process personal data through third-party Data Processors, as detailed below:

### **I. Passengers and Travel Agencies**

- Billing service providers
- Banking institutions
- Tour Operators and Suppliers

### **II. Tour Operators and Suppliers**

- Billing service providers
- Banking institutions

These third parties are required to provide their services in accordance with Tropic's data protection guidelines and/or applicable regulations.

Without prejudice to the foregoing, the personal data collected may be shared by Tropic with public authorities to the extent necessary to comply with legal obligations and/or to ensure the exercise of its right of defense.

Likewise, Tropic informs Data Subjects that its personal data databases are hosted on servers located in the United States of America and operated by Microsoft Corporation, with registered address at One Microsoft Way, Redmond, WA 98052, United States.

The complete list of entities included within each category of data recipient is available at the following link:

<https://ceacorpsac.sharepoint.com/:b:/s/Legal/IQB6dBwaRVjoQlySZsJy-LPrAXLIYR0tHxG6x0SGvBlyYyY?e=v2GDoR>

### **XIII. DATA RETENTION PERIOD**

The retention periods applicable to users' personal data vary depending on the purpose of the processing, as detailed in Annex II under the column "Personal Data Retention Period". Accordingly, personal data will be retained for as long as a contractual relationship for the provision of products and services remains in effect between Tropic and the user and/or until Data Subjects withdraw their consent, where such consent has been granted for optional purposes. Users acknowledge and accept that certain personal data may need to be retained by Tropic in order to comply with legal obligations (including, but not limited to, labor, civil and tax regulations), for the periods established under applicable law.

### **XIV. SECURITY MEASURES**

Tropic complies with the legally required personal data protection measures and has adopted the legal, technical and organizational safeguards reasonably required under current technological standards and best practices for the custody and management of information, with the aim of preventing the loss, misuse, alteration, unauthorized access and unlawful appropriation of the personal data provided by users.

Likewise, where circumstances require it, Tropic may block the personal data collected (that is, suspend its processing) during the applicable statutory limitation periods in order to safeguard its right of defense.

In the event of a security breach involving personal data that may affect the fundamental rights of Data Subjects, Tropic shall notify the National Personal Data Protection Authority within forty-eight (48) hours of becoming aware of such breach, in accordance with Article 34 of the Regulations. Where appropriate, Tropic shall also inform affected Data Subjects of the measures adopted to mitigate the impact of the incident.

The purpose of these security measures is to preserve the confidentiality, integrity, availability and proper retention of personal data.

Tropic's security framework is supported by its Information Security Policies, which have been developed in accordance with recognized security standards and best practices, while ensuring compliance with applicable regulations.

These policies are mandatory for all direct and indirect personnel performing activities within Tropic.

## **XV. RIGHTS OF DATA SUBJECTS**

Data Subjects shall have the following rights:

- a. The rights of information, access, rectification, erasure, objection and objective processing of personal data may only be exercised by the Data Subject, without prejudice to the rules governing representation.
- b. The exercise of one or more rights does not exclude the possibility of exercising any of the others, nor may it be interpreted as a prerequisite for exercising any such rights.
- c. To know, update and rectify their personal data held by Tropic or by the designated Data Processor. This right may be exercised, among others, in relation to partial, inaccurate, incomplete, fragmented or misleading data, or data whose processing is expressly prohibited or has not been authorized. ..
- d. To be informed by Tropic or by the designated Data Processor, upon request, of the use made of their personal data.
- e. To revoke consent and/or request the deletion of personal data where the processing does not comply with the constitutional and legal principles, rights and guarantees. Revocation and/or deletion shall proceed when the National Personal Data Protection Authority has determined that Tropic or the designated Data Processor has engaged in conduct contrary to Law No. 29733 and the Constitution.
- f. To access, free of charge and under the conditions established in this document, any personal data that has been subject to processing.

## **XVI. PROCEDURES**

Data Subjects have the right to submit inquiries and/or complaints to Tropic, subject to verification of their identity, by means of a written communication sent to the addresses indicated below. At any time, they may withdraw their consent for the processing of personal data and/or exercise their rights of access, information, rectification, objection, deletion, restriction, erasure, portability and the right not to be subject to automated decision-making by submitting a written request to Tropic's Legal, Audit and Compliance Department, with the reference "PERSONAL DATA", through the following channels:

- Physical/Legal Address: Av. José Pardo No. 801, Miraflores, Lima, Peru
- Email: [datospersonales@expertiatravel.com](mailto:datospersonales@expertiatravel.com)

Accordingly, these rights may be exercised by:

- a) The Data Subject, upon providing proof of identity and attaching a copy of their national identity document or equivalent identification document;

- b) The duly accredited legal representative of the Data Subject; or
- c) A representative expressly authorized by the Data Subject to exercise the specific right in question, attaching a copy of their national identity document or equivalent identification document, together with the document evidencing such representation. At a minimum, such document must bear the notarized signature of the represented party.

Tropic shall respond to the request, inquiry and/or complaint through the same channel by which it was submitted.

The exercise of one or more rights does not exclude the possibility of exercising any of the others, nor may it be interpreted as a prerequisite for exercising any such rights.

If the request does not meet the requirements established by Law, Tropic shall notify the observations to the Data Subject or their representative within five (5) days following receipt of the request and shall grant an additional period of five (5) days, counted from the day following notification of the observations, for the deficiencies to be corrected.

In addition, the Data Subject or their representative shall be informed that, should the observations not be addressed within the aforementioned period, the request shall be deemed not submitted and will be filed accordingly. Any subsequent request must be submitted again in compliance with the applicable requirements.

The response provided shall relate solely to the personal data specifically identified in the ARCO Rights Request Form. Such response shall be clear and easy to understand. Where codes or passwords are required, Tropic shall provide the corresponding explanations.

Furthermore, records of the responses provided in relation to requests submitted by Data Subjects shall be retained in order to demonstrate compliance with the obligation to respond.

Should Data Subjects consider that their rights have not been adequately addressed, they may file a complaint with the National Personal Data Protection Authority by completing the form entitled "Request for a Three-Party Protection Proceeding" and submitting it either in person at the Ministry of Justice and Human Rights Filing Desk, located at Calle Scipión Llona 350, Miraflores, Lima, or through its Virtual Filing Desk. The form is available at: <https://cdn.www.gob.pe/uploads/document/file/1561027/FOR%20011%20PROCEDIMIENTO%20TRILATERAL%20DE%20TUTELA.pdf.pdf?v=1640799261>.

## **XVII. CHANGES TO THIS POLICY**

Tropic may amend and update this Policy in response to legislative, regulatory and/or jurisprudential developments, as well as the needs of the organization, among other reasons. Therefore, users are encouraged to review this Policy regularly and/or each time they access the Company's website.

## **XVIII. PERSONAL DATA OFFICER**

In accordance with Article 37 of the Regulations, Tropic has appointed the following Personal Data Officer:

Name: Boris Alfredo Saldaña Solari  
Contact email: [datospersonales@expertiatravel.com](mailto:datospersonales@expertiatravel.com)

**ANNEX I**

**Form for the Exercise of Data Subject Rights**

**I. Applicant Information**

**1. This request is submitted by:**

Data Subject	
Legal Representative	

**2. Data Subject Information**

First Name(s): \_\_\_\_\_

Last Name(s): \_\_\_\_\_

Type of Identification Document: \_\_\_\_\_

Document Number: \_\_\_\_\_

**In order for Tropic to process your request, you must attach a copy of your identification document.**

**3. Information of the Data Subject's Legal Representative**

First Name(s): \_\_\_\_\_

Last Name(s): \_\_\_\_\_

Type of Identification Document: \_\_\_\_\_

Document Number: \_\_\_\_\_

**In order for Tropic to process your request, you must attach a copy of the document evidencing your authority to act as representative, where applicable.**

**4. Contact Information for notifications**

Email address: \_\_\_\_\_

Address: \_\_\_\_\_

Region: \_\_\_\_\_

Province: \_\_\_\_\_

District: \_\_\_\_\_

Telephone (optional): \_\_\_\_\_

Tropic will send the response to your request to the postal address or email address provided in this form. The Data Subject authorizes and accepts the delivery of notifications relating to this procedure to either of the above addresses.

**II. Request to exercise rights**

**5. Type of request**

<p><b>Information</b> Allows the Data Subject to obtain clear and precise information regarding the purpose of the processing of their personal data, the database in which such data is stored, and the identity and address of the owner of the database or the Data Processors. It also includes information regarding data transfers to third parties, the consequences of providing or not providing personal data, and the period during which such data will be retained.</p>	
<p><b>Access</b> Allows the Data Subject to request information regarding the personal data being processed, how it was collected, the reasons for its collection, at whose request it was collected, and whether it has been or will be transferred to third parties. Likewise, as part of the right to data portability, it allows the Data Subject to request the direct transfer of personal data to another Data Controller in a structured, commonly used and machine-readable format.</p>	
<p><b>Rectification</b> Allows the Data Subject to request the correction or updating of personal data that is inaccurate, incorrect or false.</p>	
<p><b>Erasure or Deletion</b> Allows the Data Subject to request the deletion of personal data when such data is no longer necessary or relevant for the purpose for which it was collected; when the legal or contractual period for its processing has expired; when consent has been withdrawn; or when the data is being processed in violation of the Personal Data Protection Law and its Regulations.</p>	
<p><b>Objection</b> Allows the Data Subject to request that the processing of their personal data cease when such data has been obtained without their consent from publicly accessible sources.</p>	

**6. Description of the request**

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**7. Information regarding the processing of your request**

Tropic uses the information collected through this form to process and respond to your request. This information includes your name, identification document, address, email address and contact telephone number.

If you do not provide this information, we will be unable to process your request.

Tropic may share this information with public authorities when necessary to comply with its legal obligations.

In accordance with Law No. 29733, Personal Data Protection Law, and its Regulations approved by Supreme Decree No. 016-2024-JUS, the timeframes for responding to your request are as follows:

- a) Requests relating to the right to information: eight (8) business days.
- b) Requests relating to the right of access: twenty (20) business days.
- c) Requests relating to the exercise of other rights: ten (10) business days.

If the information provided is insufficient or inaccurate, Tropic may request additional information.

If you consider that your rights have not been adequately addressed, you may file a complaint with the National Personal Data Protection Authority by completing the form entitled “Request for a Three-Party Protection Proceeding” and submitting it either in person at the Ministry of Justice and Human Rights Filing Desk, located at Calle Scipión Llona 350, Miraflores, Lima, or through its Virtual Filing Desk.

The form is available at:

<https://cdn.www.gob.pe/uploads/document/file/1561027/FOR%20011%20PROCEDIMIENTO%20TRILATERAL%20DE%20TUTELA.pdf?v=1640799261>.

**8. Signature and date of request**

<b>Signature:</b>	
<b>Date:</b>	

## ANNEX II

RECIPIENT TYPE (LEGAL ENTITY OR NATURAL PERSON)	DATABASE NAME	NAME REGISTRATION CODE	PURPOSE	DATA CONTROLLER	ADDRESS OF THE DATA CONTROLLER	NATIONAL / INTERNATIONAL	DATA PROCESSORS	POTENTIAL RECIPIENTS (COMPANY, PURPOSE AND COUNTRY OF DESTINATION OF THE PERSONAL DATA)	PERSONAL DATA RETENTION PERIOD	CHANNEL THROUGH WHICH DATA SUBJECTS MAY EXERCISE THEIR ARCO RIGHTS
Legal Entity	SUPPLIERS	PJ-2026-2821	To collect the personal data of suppliers with whom the Company works for commercial, contractual and administrative purposes.	LATAMSUSTAINABLE TRAVEL LST S.A.C.	Av. Jose Pardo N° 801, Miraflores	National / International	LATAMSUSTAINABLE TRAVEL LST S.A.C. / ECUADORSUSTAINABLETRAVEL EST S.A.	ECUADORSUSTAINABLETRAVEL EST S.A. (ECUADOR) / CONDOR TRAVEL S.A. (CHILE) / CONDOR TRAVEL S.A.C. (PERU)	5 years	<a href="mailto:datospersonales@expertiatravel.com">datospersonales@expertiatravel.com</a> Av. José Pardo N° 801, Miraflores
Legal Entity	CLIENTS	PJ-2026-2822	To collect the personal data of clients for commercial, contractual and administrative purposes.	LATAMSUSTAINABLE TRAVEL LST S.A.C.	Av. Jose Pardo N° 801, Miraflores	National / International	LATAMSUSTAINABLE TRAVEL LST S.A.C. / ECUADORSUSTAINABLETRAVEL EST S.A.	List of Possible Recipients: <a href="https://ceacorpsac.sharepoint.com/b:/s/Legal/IQB6dBwaRVjoQIySZsJy-LPrAXLIYR0tHxG6xOSGvBlyYyY?e=v2GDOR">https://ceacorpsac.sharepoint.com/b:/s/Legal/IQB6dBwaRVjoQIySZsJy-LPrAXLIYR0tHxG6xOSGvBlyYyY?e=v2GDOR</a>	5 years	<a href="mailto:datospersonales@expertiatravel.com">datospersonales@expertiatravel.com</a> Av. José Pardo N° 801, Miraflores
Legal Entity	PHOTOS AND VIDEOS ON DIGITAL PLATFORMS	PJ-2026-2823	To collect and store photographs, videos and other audiovisual material for commercial, advertising, promotional and communication purposes through social media, the website and other digital platforms or communication channels.	LATAMSUSTAINABLE TRAVEL LST S.A.C.	Av. Jose Pardo N° 801, Miraflores	National / International	LATAMSUSTAINABLE TRAVEL LST S.A.C. / ECUADORSUSTAINABLETRAVEL EST S.A.	ECUADORSUSTAINABLETRAVEL EST S.A. / CONDOR TRAVEL S.A.	5 years	<a href="mailto:datospersonales@expertiatravel.com">datospersonales@expertiatravel.com</a> Av. José Pardo N° 801, Miraflores
Legal Entity	WEBSITE CONTACT	PJ-2026-2824	To collect the personal data of users who submit their information and make inquiries or request information through the Contact section of the website	LATAMSUSTAINABLE TRAVEL LST S.A.C.	Av. Jose Pardo N° 801, Miraflores	National / International	LATAMSUSTAINABLE TRAVEL LST S.A.C. / ECUADORSUSTAINABLETRAVEL EST S.A.	ECUADORSUSTAINABLETRAVEL EST S.A. / CONDOR TRAVEL S.A.	5 years	<a href="mailto:datospersonales@expertiatravel.com">datospersonales@expertiatravel.com</a> Av. José Pardo N° 801, Miraflores
Natural Person / Legal Entity	COMPLAINTS BOOK	PJ-2026-2825	To collect the personal data contained in the Complaints Book in order to receive, manage and respond to complaints, claims or requests submitted by users, as well as to comply with legal obligations.	LATAMSUSTAINABLE TRAVEL LST S.A.C.	Av. Jose Pardo N° 801, Miraflores	National / International	LATAMSUSTAINABLE TRAVEL LST S.A.C. / ECUADORSUSTAINABLETRAVEL EST S.A.	ECUADORSUSTAINABLETRAVEL EST S.A. / CONDOR TRAVEL S.A.	5 years	<a href="mailto:datospersonales@expertiatravel.com">datospersonales@expertiatravel.com</a> Av. José Pardo N° 801, Miraflores